

Baddow Hall Infant School
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February 2025

Dear parent/carer,

We would like to inform you that we will soon be completing our contract with teachers2parents, who provide our text and email services as well as School Money who provide our online payment service. We are changing providers to ensure good value for money whilst also reducing how many platforms parents need to access.

Our new email and text messaging service will be provided by Edulink. This platform will be used to send texts and emails to parents and for parents to book parents evening appointments. You will also be able to view your child's attendance percentages and complete any forms relating to your child. This app will mean parents will have more information available in the one place.

Our new online payments service will be provided by Parent Pay. This platform will be used to order school meals, pre book Breakfast Club sessions, pay for school trips and events and shop items. More than one parent will be able to access their child's parent pay account so log in information can be sent to both parents. Please ensure that we have the most up to date mobile numbers and email addresses for both parents if these have recently changed.

We will send out more comprehensive information to parents after February half term in regards to how parents can log in and access both of these services.

Both of these new platforms will be up and running before we break for Easter.

Yours sincerely,

Lesley Schlanker

Head teacher

